



Tempest Development Group
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Fall 2010

Business Licence Renewals

Oct 5, 2010

Cost \$400.00

This one day course teaches essentials of the Business system including entering new business accounts, maintaining business accounts, invoicing, creating new licences, reminders and adjustments. This course will also go through the Business licence renewal process from beginning to end.

Dog Licence Renewals

Oct, 6 2010

Cost \$400.00

This one day course teaches the fundamentals of the Dog licence system from entering dog accounts to invoicing new accounts and invoicing renewals to maintaining the dog license information. This course will also go through the dog licence renewal process steps from beginning to end.

Understanding Transactions and General Ledger Reporting in Tempest

Nov 23, 2010

Cost \$225.00

This half day course will demonstrate how information flows through the Tempest system, starting with transaction generation and its impact on the general ledger, through to the reporting surrounding those functions. We will look at some of the best practices for transaction set up, and how edit lists, approval registers, trial balances and other reports or features in the system can be used to track and balance information.

Tempest Year End Steps

Nov 24, 2010

Cost \$400.00

If you find the year end procedures a challenge, then this hands on one day course should give you the skills and tips you need to ensure you are making the most effective use of your Tempest software. In this course, we will walk through the preparation steps, the processes that need to be run and the reasons why they need to be done in the recommended order. We will also explore the reports that are available and how to review and analyze them. This year end course will walk through all Tempest systems year end procedures. If you are new to Tempest and have never run a year end before or just need a refresher on the Year End steps then this course is for you.



Pre Conference Training

Understanding Tempest Year End

Oct 20, 2010 (8:30-11:30)

Cost \$200.00

If you find the year end procedures a challenge, then this three hour course should give you the skills and tips you need to ensure you are making the most effective use of your Tempest software. In this course, we will walk through the preparation steps, the processes that need to be run and the reasons why they need to be done in the recommended order. We will also explore the reports that are available and how to review and analyze them. This is a condensed version of the full day course offered at the TLC.

Prospero Advanced User

Oct 20, 2010 (8:30-11:30)

Cost \$200.00

This course will focus on some of the advanced functionality in Prospero. We will cover best practices for processing adjustments, DCC's, deposits, charges and the *Day End Close* process. We will also take a look at sample Eform templates, setback calculators, and some of the new features in Prospero. We will walk through the new security model for Prospero and how to set up security records. These are just a few of the topics that we will cover during this advanced Prospero course.

Update to Tempest Security

Oct 20, 2010 (12:00-3:00)

Cost FREE

This **FREE** course will cover the changes that have been made to security functionality as well as some of the new security features introduced in 71700, including the ALL ROLE, attribute, comments, activity, and Prospero security. We will offer some suggestions on how to manage your security and discuss new queries and filters that will help you better maintain security in Tempest. Changes in the security model are due to customer feedback and the integration of the ALL ROLE and Role Based Security.

This course is limited to 30 people. We request that each city attending the conference designate one person to attend this course to understand the changes in the security model.