

Bylaws and Ticketing



Tempest Development's Bylaw and Ticketing modules support Local Government departments in delivering cost-effective code enforcement and related services. As with many organizations, functional boundaries are blurring, resulting in the increased need for business solutions to support and encourage cross-departmental collaboration and cooperation. In addition, systems designed with the ability to grow and adapt will facilitate financial and operational departments to minimize costs through improved operational efficiencies, improved collaboration, minimized duplication of information and the challenges associated with the synchronization of information across multiple departments.

Tempest's applications for bylaw enforcement and revenue will enable you to streamline operations, automate processes where possible, incorporate workflow management to improve efficiency and accuracy, improve transparency and provide access to Web-based services, including self-service facilities. The Complaint Tracking and Calls For Service module, for example, ensures not only responsiveness to your constituents' needs but also ensures the record keeping of that responsiveness in order to prove compliance and mitigate risk.

Tempest has been assisting Local Governments to address these challenges since 1993. Our suite of Bylaw Management and Ticketing applications automate difficult tasks, streamlining these often cross-departmental responsibilities. These easy-to-use, integrated systems assist Local Government departments in efficiently managing important revenue generating operations while, at the same time, improving service levels to both the public and business communities. In addition, Tempest's Web-based applications allow Local Governments to meet constituents' expectations for flexibility and access in a cost-effective manner.



The Tempest Bylaw Management and Ticketing suite of products include:

- Business Licensing
- Dog Licensing
- Call for Service/Complaint Tracking
- Municipal Ticketing
- MTI Real Time Interface

Bylaws & Ticketing

- Dog Licenses
- Business Licenses
- Call for Services / Complaint Tracking
- Municipal Ticketing
- MTI Real Time Interface

Community Development

- Land
 - BC/AB Land Titles
 - FDM Export
 - BC Assessment
 - GIS Interface
- Permits and Application - Prospero
 - eInspections
 - Invoicing and Renewals
- Engineering Services
- Latecomer Agreements

Revenue Systems Management

- Property Tax
 - Local Improvements
 - Pre-Authorized Withdrawals (PAWs)
 - eHOG
- Utility Billing
 - Pre-Authorized Withdrawals (PAWs)
- GL Interface
- Cash Collections
- Web Inquiry
- eCommerce
- MyCity