



Faced with the increasing expectations of citizens and businesses for convenient access to information, Local Governments are exploring ways of addressing these expectations in a cost-effective and efficient manner. Tempest's MyCity application provides a web-based, self-service portal that meets these increasing expectations by providing accessibility in a secure manner to appropriate information, 24/7. Designed to allow homeowners and businesses within your community greater access to information regarding their properties and accounts, the system allows for detailed inquiries on property tax, utility, business licenses and dog license accounts through a secured sign-on with Local Governments. All lookups are protected by the customer's private access code, currently provided on the tax and utility bills and license renewal forms. Community Development information can also be accessed through MyCity where builders and developers can monitor the progress of their permits and applications online.



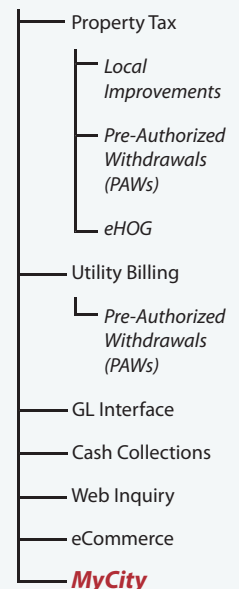
Information types include:

- Property Tax
- Pre-Authorized Withdrawals
- Utility Billing
- Business Licenses
- Dog Licenses
- Permits and Applications

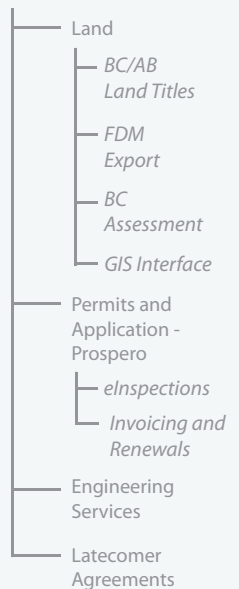
Benefits

- Improved service levels with 24/7 access to information
- Reduce workload for frontline staff
- Quick and convenient access for your customers
- Allows overseas owners access to detailed information at a time that is convenient for them

Revenue Systems Management



Community Development



Bylaws & Ticketing





Features

- Highly customizable to match the look and feel of your existing web portal
- Seamlessly integrates with the following Tempest modules for improved customer accessibility including:
 - Property Tax
 - Pre-Authorized Withdrawals
 - Utility Billing
 - Business Licenses
 - Dog Licenses
 - Permits and Applications
- Integrated with Tempest's eCommerce application allowing customers with unpaid balances and unclaimed home owner grants to link directly to the online payment module, if enabled for that system
- Customer setup is fast and easy
- Customers have the ability to set up their own accounts without staff assistance
- Fully password protected to ensure customer confidentiality
- Single sign-on, alleviating the need for customers to remember multiple user IDs and passwords

