

Electronic Home Owner Grants



The Tempest Electronic Home Owner Grants (eHOG) application is designed for municipalities in British Columbia, enabling them to offer their customers the ability to claim home owner grants via the web. Tempest's eHOG is an add-on to the eCommerce application that allows homeowners within your municipality to fill out the required information online, in order to claim their home owner grant. This module consists of three parts: the online HOG application, the balancing and importing of the application to Cash Payments and the processing of activities relating to some of the applications. The process has been approved by the Office of Home Owner Grant Administration and has been developed in conjunction with BC Tax Collectors. The eHOG application pages can be linked to any page in your corporate website and they can also be listed in your online payments menu.

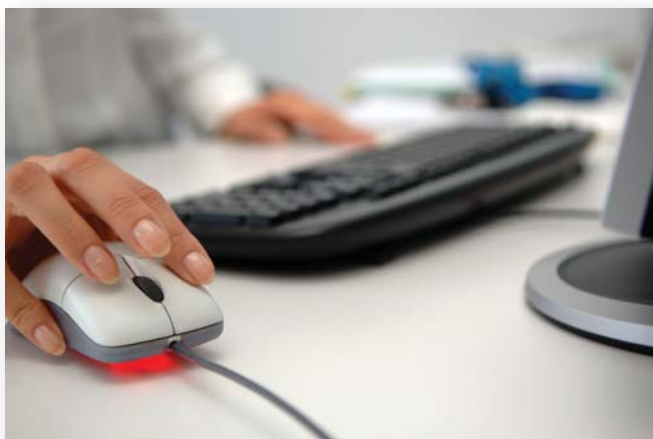


"The District of Saanich has been using the suite of Tempest applications since 2000. As a Tempest user, the Saanich Tempest User Group Coordinator and one of the members of the Tempest User Group Executive Committee, I can say that this product has been clearly designed for use by local governments. It is both easy to learn and easy to use. The product is excellent, as is the emphasis by Tempest on providing good customer service. The annual User Conference is great!"

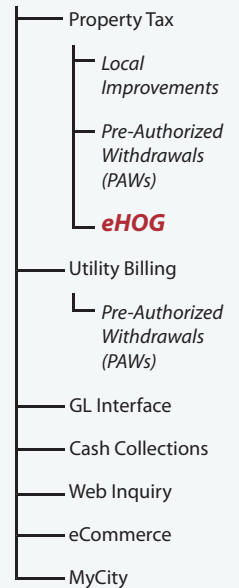
~Doug Stein
 Manager of Collections
 District of Saanich

Benefits

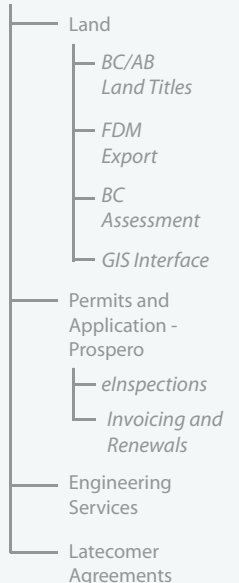
- Save time, Tempest's eHOG application allows tax adjustments based on user-definable adjustment type
- Reduce time processing paper forms for HOGs: there is no longer a need to re-enter data
- Reduce risk, eHOG activities ensure that all required paperwork is processed in a timely and accurate manner
- Increase efficiencies and reduce costs through minimization of paper storage requirements
- Confidentiality is ensured by the use of an electronic signature



Revenue Systems Management



Community Development



Bylaws & Ticketing





Features

- Handles all types of home owner grant claims from your web page in British Columbia
- Automates validation process to ensure eligibility for grant claimants
- Customizable application process and community help screens, including the ability to add URL links and/or graphics
- The electronic grant claim screen leads the homeowner through an easy-to-follow form with validation of data elements ensuring all required information is captured
- The system will inform the customer if the Tax Levies have not been calculated resulting in grants not yet available to be claimed
- Handles all activities that require verification by staff regarding processing of grants
- Supports proper wording for the electronic grant claim and required data elements that are fully approved by the Ministry in charge of home owner grants
- Offers the optional interface to MyCity that allows the homeowner to find out immediately if their grant claim was successfully accepted

Home Owner Grant Application - Windows Internet Explorer

http://server09/TempestDevel/ecom/hog/apply.cfm

City of Tempest On-line Payments

Claim a Home Owner Grant

Help

Folio Number: 40-00340-187
Civic Address: 2145 WESTERDALE CRT KAMLOOPS, BC

The information provided on this form may be shared for the purposes of administering the *Land Tax Deferment Act*, *Property Transfer Tax Act* and *Taxation (Rural Area) Act*.

Freedom of Information and Protection of Privacy Act (FOIPPA):
The personal information on this form is collected for the purpose of administering the *Home Owner Grant Act* under the authority of both this Act and section 26 of the *FOIPPA*. Questions about the collection or use of this information can be directed to the Information and Privacy Analyst, FOI Section, Ministry of Small Business and Revenue, PO Box 9432 Stn Prov Govt, Victoria, BC V8W 9N6. (Telephone: Victoria at 250 953-3671, Vancouver at 604 660-2421 or toll-free at 1 800 663-7867 and ask to be re-directed.) [Email: FOI.QRYS@gov.bc.ca](mailto:FOI.QRYS@gov.bc.ca)

1. I, * * **certify that:**
First Name Last Name Init

(a) I am an owner of the property identified on this application form ("this Property") that is assessed and taxed for the current year; I am a Canadian citizen or permanent resident, I ordinarily reside in British Columbia and I occupy as my principal residence the whole or part of the building(s) located on this Property;
Neither I nor my spouse nor the deceased owner have applied for or received a home owner grant on this Property or any other property in the Province during this calendar year and, to the best of my knowledge, no other person has received a home owner grant on this Property during this calendar year. **or**

(b) I am a spouse/relative of the deceased owner of the property identified on this application form ("this Property") that is assessed and taxed for the current year;
I am a Canadian citizen or permanent resident, I ordinarily reside in British Columbia and I occupy as my principal residence the

Local intranet 100%